

## WEBSITE MAINTENANCE PACKAGES

WaTo Consulting offers three website maintenance packages.  
Please select the appropriate one:

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### Basic Package:

- ✓ WordPress Core, Plugin & Theme Updates
- ✓ Simple Security Reporting
- ✓ 1 Hour of Remote Help Desk Support – During Business Hours
- ✓ Additional time outside the above scope is charged at WaTo Consulting's WWWDEV rate unless negotiated
  - Included hours in this package do not roll over to the next month
  
- ✗ Daily Site Backups
- ✗ Real-Time Uptime Monitoring
- ✗ Regular Database Optimization
- ✗ Daily Security Scans for Malware
- ✗ WooCommerce (Shop) Supported
- ✗ Free Help Desk Support
- ✗ Reporting
- ✗ Bundled Hours for Content or Aesthetic upgrades

**Total Cost (Basic Package) = \$167.00 per month**

### Content Update Package:

- ✓ Daily Site Backups – (WaTo Consulting inhouse backup offsite)
- ✓ WordPress Core, Plugin & Theme Updates
- ✓ Simple Security Reporting
- ✓ Regular Database Optimization
- ✓ Maintenance Update Errors Piece of Mind (MUPEM)
  - In the unlikely event; errors resulted from updates, one hour free of charge will be credited to fix the issues when constructed by an alternate web-developer.
  - Unlimited support hours to repair any fault under site developed through WaTo Consulting Pty Ltd
- ✓ 1 Hour of Remote Help Desk Support – During Business Hours
- ✓ 2 Hours of Content or Aesthetic upgrades
- ✓ WooCommerce (Shop) Supported
- ✓ Additional time outside the above scope is charged at WaTo Consulting's WWWDEV rate unless negotiated
  - Included hours in this package do not roll over to the next month
  
- ✗ Real-Time Uptime Monitoring
- ✗ Daily Security Scans for Malware
- ✗ Free Help Desk Support
- ✗ Reporting

**Total Cost (Content Update Package) = \$327.00 per month**

**WHEN YOU WORK WITH US, YOU'RE NOT A CLIENT; YOU'RE A PARTNER!**

#### IT SERVICES

Tailored Business Solutions  
Proactive Monitoring  
Stress Free Management

#### WEBSITE SERVICES

WordPress Specialists  
Custom Solutions  
Managed / Dedicated Hosting

#### AV SERVICES

Event Management  
Systems Integration

#### HR SERVICES

Small Business Advice  
HR Management

#### SPECIALISED SERVICES

Gaming Industry  
Banking Industry

## Intensive Content Update Package:

- ✓ Daily Site Backups – (WaTo Consulting offsite)
- ✓ SQL backup's options if needed – (WaTo Consulting offsite)
  - (30min, 60, 4hrs, 6hrs)
- ✓ WordPress Core, Plugin & Theme Updates
- ✓ Regular Security Lockdown & Reporting
- ✓ Regular Database Optimization
- ✓ Maintenance Update Errors Piece of Mind (MUPEM)
  - In the unlikely event; errors resulted from updates, one hour free of charge will be credited to fix the issues when constructed by an alternate web-developer.
  - Unlimited support hours to repair any fault under site developed through WaTo Consulting Pty Ltd
- ✓ Unlimited Free Remote Help Desk Support – During Business Hours
- ✓ 3 Hours of Content or Aesthetic upgrades
- ✓ Real-Time Uptime Monitoring options
- ✓ Regular Reporting available
- ✓ Regular Security Scans for Malware
- ✓ Simple SEO setup
- ✓ WooCommerce (Shop) Supported
- ✓ Additional time outside the above scope is charged at WaTo Consulting's WWWDEV rate unless negotiated
  - Included hours in this package do not roll over to the next month

**Total Cost (Intensive Content Update Package) = \$567.00 per month**

## ADDONS – Available for all Packages

WaTo Consulting is and will always be passionate about offering tailored solutions to your needs, below are some of the most requested addons for a custom package.

- WordPress Secure Hardening Lockdown
- Clone of a Site to Dev Environment also known as staging
- Simple SEO setup
- Google Analytics setup
- Google Webmaster submission
- Google Place monitoring

Once a website has been developed, it is upon the client to maintain the site themselves. If a website is built under the construction of WaTo Consulting we offer a Maintenance Update Errors Piece of Mind (MUPEM) Guarantee, that is, if the website is to fault, we will take full responsibility and repair the site for as many hours as required.

WaTo Consulting is here to take away the hassle of maintaining your website and give you the peace of mind that your site is always secure and up to date. Please contact us with any questions or queries you may have – we are happy to run through what maintenance program would suit the necessary measures for your website.

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